

## **BOOKING TERMS AND CONDITIONS**

### **2025 WCC Singapore Malaysia Tour**

**Tour Code: 8SGMYWCC25**

<b>From Winnipeg</b>	<b>From Vancouver</b>	<b>Land Only</b>	<b>Single Supplement</b>
<b>\$6638</b>	<b>\$6438</b>	<b>\$5260</b>	<b>\$1825</b>

Above rates are in Canadian dollars. Airport taxes, fuel surcharge, hotel taxes are included.

#### **PACKAGE INCLUDES:**

- International return flight in Economy class.
- Domestic Penang-Singapore
- All airport transfers
- Fully guided tour program per itinerary
- Local 5 star deluxe hotel accommodation
- Total 23 meals including 14 breakfasts, 3 lunches, 6 dinners.
- Transportation in air-conditioned coaches
- Entrance fees to all attractions
- All airport fees and fuel surcharges
- Services of and dedicated Top tour guides.
- Gratuities for tour guides & drivers

#### **PACKAGE EXCLUDES:**

- Personal Expenses
- Travel Health & Trip Cancellation Travel Insurance

#### **PARTICIPANTS RESPONSIBILITY**

This tour involves sightseeing which include physical walking activities. Some activities may involve climbing steps and some involve navigating through busy streets and narrow alleys. Therefore, it may be a challenge for a person with mobility issues. If a participant has a mobility issue that needs assistance with walkers or wheelchairs, please note that you may have to forfeit some local activities. Our tour guides are to be made aware of your condition ahead of time to keep the group moving at a pace that everyone can enjoy the sightseeing tour. An advice from the participant ahead of time is greatly appreciated.

#### **TRAVEL INSURANCE**

Insurance is highly recommended. It is a peace of mind protection for your investment before and during the trip. Canada One Travel offers Trip Cancellation insurance, and All-Inclusive plans.

#### **VANCOUVER AIRPORT LOUNGES**

The Vancouver airport's international terminal is a pleasant place to relax or shop during your transit.

There is also Plaza Premium Lounge pass for purchase. The use of an airport lounge reduces anxiety and enhances your travel experience. Amenities include drinks, meals, wi-fi, television, magazines, newspapers and shower facility.

You may purchase both outbound and inbound lounge passes.

For outbound, the proper lounge is in the international terminal which provides service up to 00:30am.

On your return, the lounge to use is at the domestic terminal.

## **ACCOMMODATIONS**

All hotels are local 5 star rated. They not only provide luxury stay and warm services, you will also be greeted by courteous and welcoming Malaysian smiles. Accommodation is based on twin sharing rooms. Single room surcharge applies. In case of a change due to unforeseen circumstances, Canada One Travel on behalf of its suppliers, reserves the rights to replace with equivalent or better class accommodations.

## **PAYMENTS**

A deposit of **\$500** per person is required at the time of booking. Deposit less \$200 is refundable within 30 days

The Tour Package is priced from Winnipeg. Balance payment is due on **July 25, 2025**

Failure to comply with payment requirement may result in automatic cancellation of the reservations and the refund of deposit less cancellation penalties will be made.

All airline tickets are subject to its booking terms and conditions on cancellations, refunds, and changes.

## **CANCELLATION PENALTIES/ REFUNDS**

\$500 per person non-refundable for cancellations received more than 90 days before departure. Cancellations made less than 90 days prior to departure will be assessed as follows:

More than 90 days prior to departure:	\$500 per person
89-60 days prior to departure:	25% of tour cost
59-30 days prior to departure:	50% of tour cost
29-21 days prior to departure:	75% of tour cost
Within 21-day of departure:	100% of tour cost

After commencement of the tour, no refunds for any hotel accommodation, meals, sightseeing not utilized.

## **CREDIT CARD RESERVATIONS & PAYMENTS**

Your authorization of the use of your credit card to make reservations with Canada One Travel and Winnipeg Chamber of Commerce bind you to our booking terms and conditions even without your signature on the applicable credit card draft. Charges will be made immediately against your credit card account with your verbal authorization to proceed with the charge. Canada One Travel and Winnipeg Chamber of Commerce must secure a letter of confirmation signed by the cardholder authorizing the use of his/her credit card without his/her signature. Credit card payment over \$1000 is subject to a 1.5% fee.

## **DISCLAIMER**

Canada One Travel and Winnipeg Chamber of Commerce can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency. The waiver insurance fees do not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

**Travel Insurance:** Canada One Travel and Winnipeg Chamber of Commerce are not responsible for damage, loss or theft of baggage or personal belongings, nor for personal injury, accident or illness. For your own protection, it is important to have sufficient medical and baggage insurance coverage. Trip cancellation

insurance is also strongly recommended and must be taken out at time of booking. Our travel advisors will be happy to explain the insurance coverage.

**Liability:** Canada One Travel and Winnipeg Chamber of Commerce act only as an agent for Carriers, Transportation Companies, Hotels, and all other contractors and will therefore have to disclaim responsibility for any loss, damage, accidents, change of schedule or other irregularities caused or arising from circumstances beyond their control. Canada One Travel and Winnipeg Chamber of Commerce reserve the right to change the itinerary with or without notice if found in the best interest of all concerned. The right is also reserved to accept or reject any person as a tour participant or to cancel a tour at any time, in which case Canada One Travel and Winnipeg Chamber of Commerce shall have no responsibility beyond the refund of moneys paid by the tour participant. Canada One Travel and Winnipeg Chamber of Commerce will not be responsible for any costs resulting from any Tour Member's improper documentation. The airlines concerned are not held responsible for any act, omission or event during the time passengers are not on board their planes or conveyance. The passenger's contract is in use by the airlines concerned, when issued, shall constitute the sole contract between the airlines and purchaser of this tour and/or passenger. Any or all transportation companies herein mentioned shall have or incur no responsibility for liability to any traveler aside from their liability as common carriers.

Signed, X \_\_\_\_\_ X \_\_\_\_\_

Date: \_\_\_\_\_