

MUTUAL AGREEMENT
2024 AMAZING THAILAND & LAOS

BOOKING TERMS AND CONDITIONS

2024 Viva Amazing Thailand

A - From Winnipeg	B - From Vancouver	C - Land Only	Single Supplement
\$6960	\$6650	\$5150	\$1380

Above rates are in Canadian dollars. Airport taxes, fuel surcharge, hotel taxes are included.

PACKAGE INCLUDES:

- International return airfare. **(A, B)**
- Thailand and Laos domestic flights. **(A, B, C)**
- All airport transfers and transportation in the program
- Fully guided tour program per itinerary
- Local 5 star deluxe hotels throughout.
- Daily breakfast (12) at the hotel. Total 26 meals including 8 lunches, 6 dinners at local restaurants.
- Transportation in air-conditioned coaches
- Entrance fees at all attractions
- All airport fees and fuel surcharges
- Services of and dedicated Top tour guides.

PACKAGE EXCLUDES:

- Personal Expenses
- Gratuities
- Travel Health & Trip Cancellation Travel Insurance
- Laos visa fee

PARTICIPANTS RESPONSIBILITY

This tour involves sightseeing which include physical walking activities. Some activities may involve climbing steps and some involve navigating through busy streets and narrow alleys. Therefore, it may be a challenge for a person with mobility issues. If a participant has a mobility issue that needs assistance with walkers or wheelchairs, please note that you may have to forfeit some local activities. Our tour guides are to be made aware of your condition ahead of time to keep the group moving at a pace that everyone can enjoy the sightseeing tour. An advice from the participant ahead of time is greatly appreciated.

TRAVEL INSURANCE

Insurance is highly recommended. It is a peace of mind protection for your investment before and during the trip. Canada One Travel offers Trip Cancellation insurance, and All-Inclusive plans.

VANCOUVER AIRPORT LOUNGES

The Vancouver airport's international terminal is a pleasant place to relax or shop during your transit.

There is also Plaza Premium Lounge pass for purchase. The use of an airport lounge reduces anxiety and enhances your travel experience. Amenities include drinks, meals, wi-fi, television, magazines, newspapers and shower facility.

You may purchase both outbound and inbound lounge passes.

For outbound, the lounge is in the international terminal providing service up to 12:30am.

For inbound, the lounge service is at the domestic terminal.

ACCOMMODATIONS

All Thailand hotels are local 5 star rated. They not only provide luxury stay and deluxe services, you will always be greeted with courteous and welcoming Thai smiles. Accommodation is based on sharing in twin bedded rooms. Single room surcharge applies. In case of a change in hotel due to unforeseen circumstances, Canada One Travel on behalf of its suppliers, reserves the rights to replace with equivalent or better class accommodations.

PAYMENTS

A deposit of **\$500** per person is required at time of booking. Deposit is refundable within 30 days

Package A is priced from Winnipeg. A second deposit payment of **\$2000** deposit will be collected when the tickets need to be issued immediately. The airfare in **A** is a **“through fare”** that gives you the advantage of checking in your luggage and boarding passes from origin to destination (Winnipeg to Bangkok), and vice versa. These seats are **limited**, subject to availability. Balance payment is due 90 days prior to departure.

Package B includes international-only airfare from Vancouver, your final payment is 90 days prior to departure. However, **you do not have the through-fare advantage**. Since your domestic and international tickets are **separate documents**, you are required to check in again (luggage and boarding passes) in Vancouver. You will meet the main group at the departure gate in Vancouver airport.

Package C is a Land Package that includes domestic airfares within Thailand and Laos.

Final payment due date is 90 days prior to departure. You may be travelling on travel redemption points, or not travelling on the same flights with the group. You will meet up with the group in Bangkok hotel at the start of the tour. **Your airport/hotel transfers in Bangkok are included when your flight arrangement is made with Canada One Travel**. We are happy to source the **best through-fare** for you.

Failure to comply with payment requirement may result in automatic cancellation of the reservations and the refund of deposit less cancellation penalties will be made.

Packages A, B, C In Summary

Package	Airfare Inclusions	Through Fare from Winnipeg	Baggage & Boarding Passes to Bangkok v.v	Meeting Point at the start of the trip
A	Airfare from Winnipeg	Yes	From Winnipeg to Bangkok v.v	Winnipeg
B	Airfare from Vancouver	No	From Vancouver to Bangkok v.v	Vancouver
C	Land only	Yes* You will be on separate flights from Winnipeg. Meet the group in Bangkok hotel. Bangkok airport/hotel transfers are included when your flights are booked by us.		

*Canada One Travel will always source the best through airfares from origin to destination.

All airline tickets are subject to its booking terms and conditions on cancellations, refunds, and changes.

CANCELLATION PENALTIES/ REFUNDS

\$500 per person non-refundable for cancellations received more than 90 days before departure. Cancellations made less than 90 days prior to departure will be assessed as follows:

More than 90 days prior to departure:	\$500 per person
89-60 days prior to departure:	25% of tour cost
59-30 days prior to departure:	50% of tour cost
29-21 days prior to departure:	75% of tour cost
Within 21-day of departure:	100% of tour cost

After commencement of the tour, no refunds for any hotel accommodation, meals, sightseeing not utilized.

CREDIT CARD RESERVATIONS & PAYMENTS

Your authorization of the use of your credit card to make reservations with Canada One Travel and Winnipeg Chamber of Commerce bind you to our booking terms and conditions even without your signature on the applicable credit card draft. Charges will be made immediately against your credit card account with your verbal authorization to proceed with the charge. Canada One Travel and Winnipeg Chamber of Commerce must secure a letter of confirmation signed by the cardholder authorizing the use of his/her credit card without his/her signature. Credit card payment over \$1000 is subject to a 1.5% fee.

DISCLAIMER

Canada One Travel and Winnipeg Chamber of Commerce can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency.

The waiver insurance fees do not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

Travel Insurance: Canada One Travel and Winnipeg Chamber of Commerce are not responsible for damage, loss or theft of baggage or personal belongings, nor for personal injury, accident or illness. For your own protection, it is important to have sufficient medical and baggage insurance coverage. Trip cancellation insurance is also strongly recommended and must be taken out at time of booking. Our travel advisors will be happy to explain the insurance coverage.

Liability: Canada One Travel and Winnipeg Chamber of Commerce act only as an agent for Carriers, Transportation Companies, Hotels, and all other contractors and will therefore have to disclaim responsibility for any loss, damage, accidents, change of schedule or other irregularities caused or arising from circumstances beyond their control. Canada One Travel and Winnipeg Chamber of Commerce reserve the right to change the itinerary with or without notice if found in the best interest of all concerned. The right is also reserved to accept or reject any person as a tour participant or to cancel a tour at any time, in which case Canada One Travel and Winnipeg Chamber of Commerce shall have no responsibility beyond the refund of moneys paid by the tour participant. Canada One Travel and Winnipeg Chamber of Commerce will not be responsible for any costs resulting from any Tour Member's improper documentation. The airlines concerned are not held responsible for any act, omission or event during the time passengers are not on board their planes or conveyance. The passenger's contract is in use by the airlines concerned, when issued, shall constitute the sole contract between the airlines and purchaser of this tour and/or passenger. Any or all transportation companies herein mentioned shall have or incur no responsibility for liability to any traveler aside from their liability as common carriers.

Signed, X _____ X _____

Date: _____