

MUTUAL AGREEMENT

WCC AMAZING THAILAND 2023 (Tour Code 8THAMAZNG3)

April 2 -18, 2023

BOOKING TERMS AND CONDITIONS

PRICE: Costs per person in Canadian Dollars

<u>Air + Land Package</u>	<u>Land Package</u>	<u>Single Supplement</u>
\$5660	\$4250	\$980

Above rate includes \$689 airport taxes (\$171) and fuel surcharges (\$518).

Note: Should fuel surcharge increases substantially over the current rate stated above, Canada One Travel reserves the right to apply the additional collection. Further fuel surcharge, if any' should be finalized by the final payment date on Feb 3, 2023 or the latest by the ticketing date on Feb 15, 2023. Surcharge may be waived if the increase is less than 10%.

PACKAGE INCLUDES:

- International return air by Cathay Pacific Airways
- Thailand domestic air by WE Airlines
- All airport transfers and transportation in the program
- Fully guided tour program per itinerary
- Local 5 star deluxe hotels throughout.
- Daily breakfast (14) at the hotel. Total 35 meals including 12 lunch, 9 dinners at local restaurants.
- Transportation in air-conditioned coaches
- Entrance fees at all attractions
- All airport fees and fuel surcharges
- Services of and dedicated Top tour guides.

PACKAGE EXCLUDES:

- Personal Expenses
- Gratuities
- Travel Health & Trip Cancellation Travel Insurance

PARTICIPANTS RESPONSIBILITY

This tour involves sightseeing that also include numerous walking activities. Some activities may involve climbing steps and some involving navigating through busy streets and narrow alleys. Although we never have treacherous conditions, it may be a challenge to a person with mobility issue. Therefore, if a participant has a mobility issue, please advise Canada One Travel so that your tour guides are made aware of your condition ahead of time, to have them better prepared.

Our objective is to keep the group moving at a pace that everyone can enjoy the sightseeing tour. An advise from the participant ahead of time is greatly appreciated.

INTERNATIONAL FLIGHTS

From	To	Flight	Date	Dep	Arrive
Winnipeg	Vancouver	AC299	02Apr	1655	1813
Vancouver	Hong Kong	CX865	03Apr	0055	0535+1
Hong Kong	Bangkok	CX705	04Apr	0800	1000
Bangkok	Hong Kong	CX750	18Apr	1100	1500
Hong Kong	Vancouver	CX810	18Apr	1605	1255
Vancouver	Winnipeg	AC292	18Apr	2100	0045+1

AC=Air Canada

CX=Cathay Pacific Airways

TRAVEL INSURANCE

Insurance is a solid protection for your investment before and during your trip. There are several types of insurance coverage, and our insurance company of choice is Allianz Global Assist.

Following is a sample All Inclusive Medical/Trip Cancellation Travel Insurance:

For persons 60 years old and under, the premium is \$423

AIRPORT LOUNGE

Due to the airlines connecting schedules, you have involuntary wait times in Vancouver.

The use of an airport lounge reduces anxiety and enhances your travel experience. We have secured airport lounge use at a preferred rate. Amenities includes drinks, meals, wi-fi, television, magazines, newspapers and shower facilities.

You may purchase both outbound and inbound passes.

On the outbound, while waiting for the Hong Kong flight, the lounge is in the international side providing service up to 12:30am. Your flight to Hong Kon departs at 12:55am

On the inbound, while waiting for the flight to Winnipeg, the lounge service is at the domestic side

Vancouver Premium Plaza Lounge Group Rates

<u>2 hours</u>	<u>3 hours</u>	<u>6 hours</u>	
\$49	\$60	\$80	(per person)

ACCOMMODATIONS

All Thailand hotels are 5 star rated. They not only provide luxury stay and deluxe services, you will always be greeted with courteous with welcoming Thai smiles. Accommodation is based on sharing in twin bedded rooms. Single room surcharge applies. In case of a change in hotel due to unforeseen circumstances, Canada One Travel on behalf of its suppliers, reserves the rights to replace with equivalent or better class accommodations.

PAYMENTS

A deposit of **\$500** per person is required at time of booking, fully refundable within 30 days. \$300 non-refundable after 30 days of booking, or Jan 3, 2023, whichever comes first. Final payment due date is **Feb 3, 2023**. Failure to comply with this requirement will result in automatic cancellation of the reservations and the refund of deposit less cancellation penalties, will be made.

CANCELLATION PENALTIES/ REFUNDS

Refunds, less an administration fee of \$300 per person will be made for cancellations received more than 90 days before departure. Penalties for cancellations made less than 90 days prior to departure will be assessed as follows:

More than 90 days prior to departure	\$300 per person
89-60 days prior to departure	25% of tour cost
59-30 days prior to departure	50% of tour cost
29-21 days prior to departure	75% of tour cost
Within 21-day of departure	100% of tour cost

After commencement of the tour, no refunds can be given for any hotel accommodation, meals, sightseeing or other items not utilized.

CREDIT CARD RESERVATIONS & PAYMENTS

Your authorization of the use of your credit card to make reservations with Canada One Travel binds you to our booking terms and conditions even without your signature on the applicable credit card draft. Charges will be made immediately against your credit card account with your verbal authorization to proceed with the charge. Canada One Travel must secure a letter of confirmation signed by the cardholder authorizing the use of his/her credit card without his/her signature. It is advised a copy of this must be kept on file by the travel agent

DISCLAIMER

The Winnipeg Chamber of Commerce and Canada One Travel can assume no responsibility for and cannot be held liable for any wrongful, negligent or unauthorized acts or omissions of any travel agent or travel agency.

The waiver insurance fees do not cover any single supplement charges which arise from an individual's traveling companion electing to cancel for any reason prior to departure. In this case, the single supplement will be deducted from the refund of the person who cancels. Division of this charge between the two passengers involved is solely their responsibility. If insufficient funds are deducted from the canceling client, the traveling client will be charged the remaining portion of the single supplement. The waiver covers cancellation of your trip and does not cover cancellation of the airline portion only.

Insurance: The Winnipeg Chamber of Commerce and Canada One Travel are not responsible for damage, loss or theft of baggage or personal belongings, nor for personal injury, accidents or illness. For your own protection, it is important to have sufficient medical and baggage insurance coverage. Trip cancellation insurance is also strongly recommended and must be taken out at time of booking. Your travel agent will be happy to arrange insurance based on your personal travel needs.

Liability: The Winnipeg Chamber of Commerce and Canada One Travel acts only as an agent for Carriers, Transportation Companies, Hotels, and all other contractors and will therefore have to disclaim responsibility for any loss, damage, accidents, change of schedule or other irregularities caused or arising from circumstances beyond their control. Canada One Travel reserves the right to change the itinerary with or without notice if found in the best interest of all concerned. The right is also reserved to accept or reject any person as a tour participant or to cancel a tour at any time, in which case Canada One Travel shall have no responsibility beyond the refund of moneys paid by the tour participant. Canada One Travel or The Winnipeg Chamber of Commerce will not be responsible for any costs resulting from any Tour Member's improper documentation. The airlines concerned are not held responsible for any act, omission or event during the time passengers are not on board their planes or conveyance. The passenger's contract is in use by the airlines concerned, when issued, shall constitute the sole contract between the airlines and purchaser of this tour and/or passenger. Any or all transportation companies herein mentioned shall have or incur no responsibility for liability to any traveler aside from their liability as common carriers.

Agreed &
Signed, X _____ X _____ Date: _____